Joining and participating in a webinar (attendee)

Overview

If you are registering or joining a webinar and haven’t received an email confirmation that’s for a panelist or alternative host, you are an attendee in the webinar. As an attendee, you can virtually raise your hand, chat and ask panelists questions through Q&A as shown in the screenshot below:

Prerequisites

- Zoom Desktop Client or Mobile App

Register for the webinar

Follow the link provided by the organizer of the webinar and register:
The sample registration interface looks like the screenshot below; fill in the required information and click register

After registering you will receive an email notification containing the details of how to join the webinar

Joining a webinar by invitation link
To join the webinar, click the link that the host provided you or that you received in the confirmation page after you registered. If the host sent a registration confirmation email, the link can also be found there.

Manually joining a webinar

1. Locate the 9-digit meeting ID/webinar ID from your registration email. It may appear at the end of the phone dial-in information, or it will be in the join link, just after https://zoom.us/w/
2. Sign in to the Zoom Desktop Client or Mobile App.
3. Click or tap **Join a Meeting**.
4. Enter the 9-digit webinar ID, and click **Join** or tap **Join Meeting**.
5. If prompted, enter your name and email address, then click **Join Webinar** or tap **Join**.

**Waiting for the host to start the webinar**
If the host hasn’t started broadcasting the webinar or is preparing using a practice session, you’ll receive the following message:

Please wait for the host to start this webinar.

Start: 1:00 PM
My Webinar

Test My Speaker

If you receive a message showing the date and time of the webinar, check the date and start time of the webinar including the timezone. Make sure to join when the webinar starts.

The webinar is scheduled for 9/18/2018.

Start: 10:00 AM
My Webinar

Webinar controls
**Audio Settings** (only visible if the host hasn't granted you permission to talk): Change your audio settings. You can also click the upward arrow (^) next to change your speaker.

**Unmute/Mute:** If the host gives you permission, you can unmute and talk during the webinar. All participants will be able to hear you. If the host allows you to talk, you will receive a notification.

![Audio Settings](image)

**Note:** You can still access the audio settings by click on the ^ arrow next to the Unmute/Mute button.

**Chat:** Open in-meeting chat, allowing you to send chat messages to and send a message to the host, panelists, and attendees (if permitted).

**Raise Hand:** Raise your hand in the webinar to indicate that you need something from the host. The host may instruct you on how they plan to use this. Many webinar hosts use this feature to know if an attendee has a question and would like to speak out loud.

**Question & Answer:** Open the Q&A window, allowing you to ask questions to the host and panelists. They can either reply back to you via text in the Q&A window or answer your question live.

To ask a question:

1. Type your question into the Q&A box. Click **Send**.
   **Note:** Check **Send Anonymously** if you do not want your name attached to your question in the Q&A.
2. If the host replies via the Q&A, you will see a reply in the Q&A window.

The host can also answer your question live (out loud). You will see a notification in the Q&A window if the host plans to do this.

As an attendee you can also like or comment on other attendee’s questions. This helps the host or participant identify popular questions, especially in a webinar with many attendees.
1. Click the thumbs up icon to like a comment. 
   **Tip:** The number beside the icon is the total number of likes the question has received so far.

2. Click the red thumbs up icon to unlike a comment.
3. Click **Comment** to write a reply to an existing question.
4. Type your comment and click **Send**.
Your comment will appear beneath the question.

**Leave meeting**: Click **Leave meeting** to leave the webinar at any time. If you leave, you can rejoin if the webinar is still in progress, as long as the host has not locked the webinar.

**Language translation**

There will be simultaneous English/French translation. Participants should be reminded regularly during the webinar. They also need to be advised on how to do it as follows:

1. Sign in to the Zoom
2. On the horizontal bar, click on ‘interpretation’
3. Select language of your choice (English or French)
4. Choose ‘mute original audio’ if a participant wants to hear only the interpreted version. One can choose not to ‘mute original audio’ if he or she wants to hear both languages
For further information and guidance, please contact RUFORUM Secretariat through the following emails: d.amitu@ruforum.org or f.otto@ruforum.org